

Every year, participants in Medicare programs like Community LIFE receive a short list of questions called “**Health Outcomes Survey- Modified**” (HOS-M) in the mail. The Centers for Medicare & Medicaid Services (CMS) sends the form to ask you about your health and functional needs. Programs like ours take care of vulnerable Medicare beneficiaries at the greatest risk for poor health outcomes. The goal of the survey is to help assure that our payments are adjusted fairly.

These surveys are being mailed out in late July this year. If there is no response, they will send another survey and follow up reminder post card in August. Medicare uses a company called DataStat to collect the information and they will attempt to reach you or family contacts by phone if you do not answer by mail.

It is very important to Medicare and Community LIFE that these surveys are completed and done so accurately.

Community LIFE staff are allowed to help you complete the survey **at your request**. We are able to:

- Mail the survey to CMS for you
- Complete the survey for you as a proxy
- Read the questions to you and mark the answers you provide
- Provide translation in your primary language.

If you would like us to help you, please contact your Community LIFE Social Worker or Center Manager.